



*AS ALREADY WRITTEN IN THE TERMS & CONDITIONS,
HERE ARE THE INFORMATION RELATING TO COVID-19:.*

CANCELLATION

All cancellations must be in writing (email or letter).

Should, for whatever reason, the client has to cancel the booking, the following charges will be applicable:

- more than 30 days before the event date the balance will not be chargeable and the deposit will be retained.
- less than 30 days before the event date 2/3 of the balance is chargeable and the deposit retained. 1/3 of the fee will be refunded.

In all circumstances, please email Petite Visuals to indicate a possible cancellation, and we will try our best to accomodate you.

Should, for whatever reason, Petite Visuals needs to cancel (i.e. quarantine orders, or health risk coming from Petite Visuals), Morgane Cazaubon keeps the rights to hire a photographer under her business Petite Visuals to undertake the services quoted to the client. The replacement will match Petite Visuals aesthetics and 'style' and no extra fee will apply. The packages and quote will be honoured in its entirety unless both party parties agrees to changes. there will be a full refund of all amount paid which is the limit of any liability on the part of Petite Visuals - Morgane Cazaubon, and we will try to accomodate you with suitable replacement.

RE-SCHEDULING / POSTPONING

We can work together to secure you a new date. All of your fees paid will be transferred across to your new date and I will honour your package pricing and inclusions will stay exactly the same as they are now (if the new postponed date is within 18 months). If the new date is after 18 months of original date, extra fees might occur as our prices increase every year.

If for whatever reason the client need to re-schedule the event, Petite Visuals keeps the right to attend the re-scheduled event - or the client needs to write a cancellation letter. Petite Visuals will attend the new date of the event, depending on availability. Petite Visuals can not guarantee its presence on a re-scheduled event.

In the case that Petite Visuals can attend the re-scheduled event, the contract remains the same and valid, the payment schedule is kept to the new date (i.e.: 2/3 due within 7 days prior the event date - the new re-scheduled date -, and last 1/3 due within 2 weeks after event).

In the case that Petite Visuals is not able to attend the re-schedule event, the cancellation fee applies to the first booked date.

If you are unable to secure a new date, or if I am already booked for your new date; I will try to find you another photographer similar to my style. We can also opt to report the amount

paid with vouchers. Being a seasonal small business with sporadic income in the current situation financially, working on re-booking would be the best option.

CANCELLATION DUE COVID-19 RELATED ISSUE (on public gatherings, quarantine or health risk etc.)

If you are unable to secure a new date, or if I am already booked for your new date; I will try to find you another photographer similar to my style. We can also opt to report the amount paid with vouchers. Being a seasonal small business with sporadic income in the current situation financially, working on re-booking would be the best option.

If you choose to cancel your wedding, refer to cancellation policy above.

HEALTH AND SAFETY

We work within the government Health and Safety guidelines and regulations, and reserve the right not to work in un-lawful, dangerous or unsafe situations. Morgane Cazaubon (or any representative of Petite Visuals) is put under an un-lawful health risk (regarding restrictions), we reserve the right to leave the event and/or not carry out the contracted services.

But please know that I am always flexible and available for a chat and we can discuss any details about your weddings.

Health risks

Photographer retains the right to cancel, decline working if health risks arises such as: poor air condition (i.e. bushfire smoke), dangerous weather conditions (i.e. flooding zone), medical risk from exposure at the wedding site (i.e. Covid-19 pandemic). In the event of such cancellation and risk, Petite Visuals will offer to postpone her services to another suitable / safe date at no extra cost (if within 18months of original date). Depending on the time of cancellation, and reasonable health risk, client shall not be entitled to any refund. In some cases, only the deposit/booking fee will be kept and ulterior payments will be refunded to the discretion of Petite Visuals.

Vaccination

Morgane Cazaubon (or any representative of Petite Visuals) are double vaccinated, and will be happy to provide proof of immunisation status if required.

FOLLOW US ON INSTAGRAM

@petite_visuals

